



PPAC'S PROMISE TO YOU: SEASON TICKET HOLDER BUYER ASSURANCE PROGRAM

The safety of our guests, staff members, and our community is PPAC's top priority.

This is our **Season Ticket Holder Buyer Assurance** program, available for all shows in our **2020/2021 Taco/The White Family Foundation Broadway Series** and our **Encore Series**:

- ★ If a local or state government **has any restrictions in place** prohibiting events at venues such as PPAC, and your show is cancelled, you will automatically receive a refund – you do not need to take any action.
- ★ If your show is **postponed or rescheduled**, we will automatically move your tickets to the new performance date.
- ★ **If you have been ill**, including having a temperature at any time in the two weeks prior to your performance, please contact our Box Office and you will receive a credit toward the purchase of tickets to another PPAC show.

As guidance from the state of Rhode Island and new information on COVID-19 evolves, we are comparing notes with other performance venues locally and across the country to establish best practices – which will be implemented at PPAC at the highest possible level.

PPAC will continually be enhancing guidelines and procedures for sanitation, cleaning, and disinfecting with an emphasis on the prevention of virus transmission; this information will be updated, released, and communicated to our ticket holders as we have it.

We value your loyalty and trust in PPAC and offer these assurances to give you confidence that you may purchase your season tickets with peace of mind.

